

Black Friday Promotion

FAQs

Q. How long will the Black Friday promotion run?

A. Black Friday deals will be available from November 23, at 9 a.m., MT until December 1 at 12:59 a.m., MT, or while supplies lasts.

Q. How do I purchase the Black Friday bundles?

- A. Log into your account and look for the “Black Friday Promo” category in the shopping cart.

Q. What are the Black Friday promo bundles?

- A. In the promo the X Bundle is the beginning and then additional bundles can be added for more freebies. There are three prebuilt bundles in the promotion: the X Bundle, The X Bundle plus digestion products, and X Bundle plus Digestion and Wellness products.

Q. How do I chose my free bag of Lean Mocha or Lean Salted Caramel when I buy the largest Black Friday bundle?

- A. Log into your account and look for the "Black Friday Promo" category in the shopping cart. You'll find options for both Lean Mocha and Salted Caramel as indicated by the logo and cart description as part of the X Bundle + Digestion + Wellness kit. Select the flavor option you want and add to cart!

Q. Can I build my own bundle with an X Bundle and still get the free swag?

- A. The promotion is only valid when one of the pre-built bundles are purchased.

Q. Can I swap out a flavor in a Black Friday Promo bundle?

- A. No flavor substitutions on Lean, Trimstix or Global Blend are available in this promotion.

Q. Can I purchase single bags of Lean Mocha or Lean Salted Caramel?

- A. Single bags of Lean Mocha and Lean Salted Caramel are not available for purchase. They can be purchased directly as the Lean Mocha 2-Pack, Lean Salted Caramel 2-Pack, or when the Largest Black Friday bundle is purchased, your choice of a free bag of Lean Mocha OR Lean Salted Caramel will be included.

Q. Is there a 2-Pack of Lean that includes 1 of each LTO flavor?

- A. There is no middle ground in this battle, you'll have to pick a side. Are you Team Mocha or Team Salted Carmel? If you truly live in a house divided, then you'll need to buy a 2-pack of each flavor.

Q. What products are included in the system promotion?

- A. In the promo, the X Bundle is the beginning and then additional bundles can be added for more freebies. There are three bundles: the X Bundle, The X Bundle plus Digestion, and X Bundle plus Digestion and Wellness.

Q. Are there any differences between the promotion in the United States and Canada?

- A. Yes, there is a difference. While all of the bundles will have the same freebies, the two largest bundles in the US include a bottle of Xyngular Complete Collagen™ as a digestion product. In Canada, the bundles do not have Complete Collagen included.

Q. Why doesn't the Canadian promotion include Collagen?

- A. Xyngular Complete Collagen™ is not available for resale (NFR) in Canada and cannot be included in promotions. Instead, Canadian Distributors can buy the exact same offers as the US promo, minus the Complete Collagen, with the price adjusted for the difference.

Q. I have an X Bundle on subscription scheduled to process, will I get the promo?

- A. The Black Friday promo will not be available to purchase on subscription but will be available on standard and enrollment orders during the promotional period.

Q. Which markets can participate in this promotion?

- A. US, Canadian, and NFR markets can participate in this promotion.

Q. Are there any limits on the number of products I can purchase?

- A. There are no limits for purchasing product or systems.

Q. Can I use my Xyngular Rewards points for this promotion?

- A. Xyngular Rewards points cannot be redeemed towards the Black Friday Promotion.